



Corporate Headquarters
2674 Raymond Avenue
Signal Hill, CA 90755
(800) MONTROY
www.montroy.com

November 3, 2009

Nicole Webster
2101 Rosecrans Ave. Ste. 4280
El Segundo, California 90245

RE: Services As Our New Broker

Dear Nicole:

The purpose of this correspondence is to thank you for your dedication and assistance in Montroy Supply Company's transition to a new medical provider, Blue Shield. Additionally, if your responsiveness to date regarding the multitude of minor transitional issues is any indication of the level of service Montroy can expect throughout this benefit year, I feel that the company has been well-served in making this decision in retaining UBC as its new broker.

Please bear in mind that Montroy has effectively severed a twenty-year plus relationship with our incumbent broker in making this transition. Therefore, there is obviously a heightened expectation that your level of service will continue, and our decision remains well-founded.

On a separate note, Megan of your office has also been very helpful. Her timely responsiveness complements your ability to research and follow-up my requests for assistance.

I look forward to continuing a mutually productive relationship.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Michael Shelton-Frates', is written over a horizontal line.

Michael Shelton-Frates
Human Resources Manager
MONTROY SUPPLY COMPANY